

MAXWELL YOUNG

WORK SOLSTICE / User Experience Designer
JUNE 2017 - PRESENT / CHICAGO, IL.
Identify desired outcomes, define user problems, and research & design solutions for Fortune 100 clients. Forge empathy between stakeholders and their users. Improve efficiency and quality by restructuring enterprise strategies around processes, content, technology, people and their environment. Design services, experiences, and interfaces at the intersection of business viability, tech capabilities, and user value.

VICE CHANCELLOR FOR RESEARCH / Designer
OCT 2016 - MAY 2017 / URBANA-CHAMPAIGN, IL.
Publicized the content and value of research at Illinois through digital and print productions for audiences including Illinois state legislators and federal executive departments.

COLLEGE OF ACES / UI/UX Designer
OCT 2015 - MAY 2017 / URBANA-CHAMPAIGN, IL.
Designed graphics, interfaces, and responsive websites for University of Illinois departments as an agile scrum team. Leveraged site analytics and userflows to optimize interfaces by establishing content strategies and information architectures. Collaborated with developers to build responsive websites and content management systems.

APPLE / iOS Technical Advisor
JAN 2016 - DEC 2016 / URBANA, IL., CUPERTINO, CA.
Provided technical support for Apple software and services. Apple certified for iOS, MacOS, WatchOS, and Apple web & iCloud services. First responder and reporter of iOS and iCloud service defects.

MACMILLAN / Front-end Developer
MAY 2014 - DEC 2016 / URBANA, IL., NEW YORK, NY.
Developed interactive educational science websites using XML, JS, HTML/CSS. Collaborated with writers to plan content and design. Projects were published with Macmillan/McGraw-Hill science textbooks.

EDUCATION UNIVERSITY OF ILLINOIS
URBANA-CHAMPAIGN, IL.

BFA Graphic Design
Graduated with Honors
May 2017

SKILLS UX & service design
UI & interaction design
Qual. & quant. research
Information architecture
Content strategy, UX writing
Motion design, Prototyping
Lean & Agile development

TOOLS Sketch, Studio, Figma
Adobe Creative Suite
Proto.io, Invision, Zeplin

iOS & Android development
Front-end web development
HTML, CSS, JS, XML

JUST FOR FUN Digital photography
Computer building
The illusion of choice

say hi@maxwellyoung.io