

MAXWELL YOUNG

Experience Designer

say hi@maxwellyoung.io
visit maxwellyoung.io
call 217.281.2177

Education

BFA Graphic Design
University of Illinois
Urbana-Champaign, IL, USA
Graduated *cum laude*

Processes & Skills

Interface, interaction, & service design;
user research, prototyping, UX writing,
info architecture, content strategy,
Lean/Agile/Scrum methodologies.

Proficient with modern design
software. Experienced with
HTML/CSS/JS/XML.

Just for Fun

Digital photography
Computer building
Shoe collecting

User Experience Consultant Solstice

2017 – Present / Chicago, IL

Lead digital-focused teams and Fortune 500 clients through strategy, discovery, validation, design, and development. Maximize stakeholders' understanding of their customers by restructuring enterprise strategies around user research. Validate and deliver concepts and high-fidelity designs at the intersection of business viability, tech capabilities, and user value.

UI Designer University of Illinois Research

2015 – 2017 / Urbana-Champaign, IL

Evaluated analytics and research to optimize interfaces by establishing refined content strategies and information architectures. Collaborated with developers to build responsive websites and content management systems. Sold the value of academic research to audiences such as Illinois state legislators and federal executive departments.

iOS Technical Advisor Apple

2016 – 2017 / Cupertino, CA – Austin, TX

Provided technical support for Apple software and services. Apple certified for iOS, MacOS, WatchOS, and Apple web & iCloud services. Designed and implemented improved defect reporting workflow.

Front-end Developer Macmillan Education

2013 – 2016 / New York, NY – Chicago, IL

Developed interactive educational science websites interfaces in tandem with a proprietary content management system. Collaborated with writers to plan content and design. Projects were published with Macmillan/McGraw-Hill science textbooks.